

DEPARTMENT OF INFORMATION TECHNOLOGY BILLING SYSTEM QUALITY ASSURANCE DASHBOARD NOVEMBER 20, 2012

Project Objective: Replace the legacy CIMS Billing System with a production system that can be supported and maintained on a go-forward basis. In addition, DoIT seeks to implement new value added features that would streamline internal processes and provide greater transparency to state agencies.



Accomplishments

- Agencies invoiced for all October services
- Completed all Phases 1 – 4, IBM’s contract on time and within budget
- Completed TUAM (Tivoli Usage Accounting Manager) training for internal users
- Training end-users November 26 – December 7, 2012
- The automated billing process of scheduling jobs has been completed
- System unit testing completed
- OBDC Driver software purchased for the production environment

Key Activities/Major Milestones To Date

- Demonstrated drill down reports for Mainframe, Verizon and Telecom Audio Conferencing Data
- Cut-over and completed the creation of the TUAM production environment
- A/R interface and documentation between TUAM and A/R System (People Soft) has begun.
- Developed and streamlined the name convention (Reporting Category Name, Service Catalog Name, Rate Sheet Name and Service Name) on invoices for consistency.

Key Activities Next Reporting Period

- Parallel testing for next couple of months
- Complete the configuration of TUAM Vcenter Data Collection
- Processing mapping; storage to be the first as a pilot
- Post Implementation Review
 - Maintain System - Monitor Performance
 - Backup and Restore
 - Obtain user feedback
- Project Close out, lessons learned

Risks/Issues

- TUAM System performance and reporting issues; tickets have been opened with IBM for solutions.

Project Overall Status

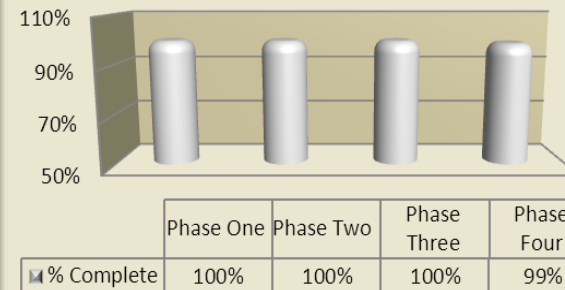
Scope

Budget

Schedule

Certification Phase: Implementation

IBM Implementation Phases



DoIT Billing System Project Financials

