

# DEPARTMENT OF INFORMATION TECHNOLOGY BILLING SYSTEM QUALITY ASSURANCE PROJECT STATUS AUGUST 31, 2012

**Project Objective:** Replace the legacy CIMS Billing System with a production system that can be supported and maintained on a go-forward basis. In addition, DoIT seeks to implement new value added features that would streamline internal processes and provide greater transparency to state agencies.

### Accomplishments

- The new customer billing code structures have been collected from agencies and are ready to be loaded into Tivoli Usage Account Manager (TUAM) system and are being set up in the A/R system. This has been a large task and significant accomplishment. This major milestone reflects the dedicated work of the Billing team.
- Phase One and Two of the Implementation Contract are 100% completed,
- First invoice generated from TUAM, which includes the summary, detail and the drill down for the Mainframe data feed.
- Training on the TUAM Reporting function took place for the DoIT Billing/Rates, staff reviewing invoices, and the drill down process.

### Key Activities/Major Milestones To Date

- Demonstrated Drill Down reports for Mainframe, Verizon and Telecom Audio Conferencing Data
- Completed the demonstration of the TUAM Reporting Function
- Configured TUAM Mainframe, Telecom and Verizon Data Collection
- Produced Invoice for Mainframe Billing
- Identified applications and business administrators
- Created the TUAM test and production database
- Discussed and began working on the interface between TUAM and A/R System (People Soft).

### Key Activities Next Reporting Period

- Finalize the process mapping plan to update process information addressing data quality issues in the Billing Area
- Refine VMware Vcenter Data processing into TUAM
- Demonstrate Drill Down reports for Telecom Equipment Data
- Develop Reporting Category Name, Service Catalog Name, Rate Sheet Name and Service Name on invoices naming proposal for consistency

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### Major Risks/Issues



- There are no high occurrence and high impact risks at this time.

### Project Overall Status

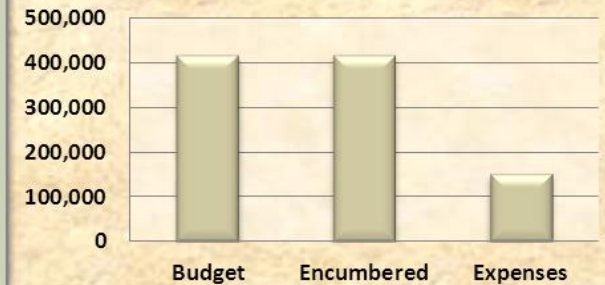
Scope

Budget

Schedule

Certification Phase: Implementation

### DoIT Billing System Project Financials



### Implementation Phases

